



QUALITY POLICY



## QUALITY POLICY

### WORKS FOR SUPERIOR QUALITY AND CONTINUOUS IMPROVEMENT

DijitalPort aims to distinguish itself in the industry through the exceptional quality of its products, which reflects the superior quality of the underlying processes. DijitalPort's work is centered on global collaboration with customers, partners, and suppliers. Committed to continually providing products that meet or exceed customers' requirements and expectations.

### CUSTOMER ORIENTATION

Quality is a measure of how DijitalPort consumers evaluate performance. Market success is dependent on the capacity to consistently produce items that meet or exceed both client expectations and applicable standards. To be successful in this aspect, must perform better than competitors. This requires continuously listening to customers in order to understand needs, and promptly implement sustainable improvements in operations.

### ZERO DEFECTS AND NO WASTE

The goal of zero faults and zero waste necessitates safety, dependability, and stability throughout the entire process chain (from the supplier to the transportation department). Quality, pricing, and timelines all influence daily attempts to achieve maximum customer satisfaction. DijitalPort conducts research at defined cycles to determine customer satisfaction and to generate process and product improvements where necessary.

### CONTINUOUS IMPROVEMENT

Continuously improving products and processes (innovation force) offers the customer long-term added value over the competition and ensures corporate success. The required level of expertise and motivation of employees makes a substantial contribution to keeping works safe.

**DIJİTALPORT İSTANBUL  
DAN. LOJ. AMB. VE TİC. LTD. ŞTİ.**